

# Shipping

## Contact

A: 39 Ledger st, Balcatta WA 6021

E: [eng@evchagrewa.com.au](mailto:eng@evchagrewa.com.au)

P: 0472661118

## CONGATULATIONS ON YOUR PURCHASE!

FREE Shipping & Handling for cables and accessories.

Shipping & Handling for charge points is a \$40 Flat Rate fee nationwide to Australian residential and business addresses

- We email you tracking info to track your order. All deliveries are shipped via courier & require a signature, unless you request "ATL" - Authority to Leave.
- This means it will be left without having to obtain a proof of signature. By giving "Authority to Leave" we take no responsibility for any loss or theft.
- If you are not going to be home and do not give "ATL" please use a work address otherwise the courier will leave a calling card for you to contact them within 4 working days to arrange a 2nd and final delivery attempt at the same address.
- Deliveries can take place anytime, but usually between the hours of 7am-6pm Monday to Friday. In peak times these hours may vary and include weekends.
- Shipping & Handling is \$40 to a PO Box/Parcel Locker/Parcel Collect/Locked Bag address for orders upto 5kg.
- For orders above 5kg any extra shipping costs that could be incurred will be stated in the checkout before you confirm your order and payment. Please note: A 2nd fee can be incurred if: you would like to change your delivery address after your item has been shipped; your item has been returned, is undeliverable due to giving us an incorrect address, or you do not respond to the courier calling card within 4 working days. This is left if nobody is present at your delivery address.

### Same Day Shipping

- All orders completed before 2pm (AWST) will be processed and shipped the same working day.
- All orders made after 2pm (AWST), will be processed and dispatched the following working day.



# Delivery times

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These are estimated delivery times and 99% of the time, delivery will meet or exceed these times, however we are not responsible for any shipping transit delays that can occur, especially for rural areas.

All deliveries take place Monday to Friday.

Due to COVID restrictions and increased online shopping, you may experience some delays from our estimated delivery times

## Estimated Delivery Times

State	Delivery Estimate
<b>WA</b>	<b>1-2 working days</b>
<b>WA country</b>	<b>2-7 working days</b>
<b>NSW</b>	<b>2-7 working days</b>
<b>NSW country</b>	<b>2-7 working days</b>
<b>ACT</b>	<b>2-7 working days</b>
<b>QLD</b>	<b>2-7 working days</b>
<b>North QLD</b>	<b>2-7 working days</b>
<b>SA</b>	<b>2-7 working days</b>
<b>SA Country</b>	<b>2-7 working days</b>
<b>TAS</b>	<b>2-7 working days</b>
<b>NT</b>	<b>2-7 working days</b>
<b>NT Country</b>	<b>5-10 working days</b>